

INTRODUCTION

The North Carolina Division of Medical Assistance (NC DMA) conducts annual HEDIS reporting as a means of comparing selected performance measures across the Division's systems of health care as well as obtaining measures for the Medicaid population as a whole.

HEDIS is a widely recognized set of performance indicators addressing access, utilization, and quality of care, which are priorities for the Division in administering the Medicaid program. The Division utilizes these reports to plan quality initiatives, to compare NC measures with national HEDIS means and benchmarks, to make consistent comparisons of performance between the Medicaid systems of care, and for state and federal reporting.

Currently, NC DMA has one (1) traditional fee-for-service and three (2) managed care programs providing access to medical care for Medicaid recipients. Community Care of North Carolina (CCNC) contains Carolina ACCESS as the basic primary care case management (PCCM) program that has expanded to all 100 counties in North Carolina since 1991. Through the Carolina ACCESS program, NC DMA contracts with primary care physicians to provide preventive and sick care as well as to coordinate specialty care for recipients linked to their practices.

CCNC also includes the ACCESS II program which expands the PCCM managed care concept to incorporate targeted case management and disease management. As a community-based managed care program, participating physicians are members in an administrative network. The CCNC ACCESS II networks collaborate to develop consistent care practices for such diseases as asthma and diabetes. Participating physicians are paid an administrative fee as is the administrative entity. The fees paid to the entity are used to administer care management and quality improvement initiatives.

Health Care Connections is a risk-based, capitated program serving recipients in Mecklenburg County, North Carolina. Currently, Wellpath Select, Inc. under the name of SouthCare is the one (1) participating Managed Care Organization (MCO) contracting in with NC DMA.

Approximately 70% of the NC Medicaid population is enrolled in one of the Managed Care programs. The remaining 30% are enrolled in traditional fee-for-service Medicaid. Managed care enrollment is dependent upon the

recipients' eligibility classifications and/or special circumstances that would warrant an exemption from managed care.

METHODOLOGY

The HEDIS results included in this report were obtained using the “2005 HEDIS, Volume 2 Technical Specifications”. Eligible populations were drawn from eligibility and claims data from the NC DMA's MMIS and DRIVE data warehouses. HEDIS specifications for continuous enrollment are the time in months that the recipient is enrolled in Medicaid before a particular date or event. Since NC Medicaid uses a monthly enrollment period, months are used to determine continuous enrollment. The anchor date is a date in time that the recipient is required to be enrolled in Medicaid. For a recipient to be eligible for inclusion in the HEDIS measure, Medicaid continuous enrollment criteria (11 out of 12 months of the year), anchor date criteria, as well as any other specific parameters such as age, gender, medical diagnosis, or previous procedure/condition must be met.

Data was abstracted from eligibility, claims and encounter data. The MCO submits only paid encounters; therefore only paid claims for the remaining systems of care were used to allow for comparisons. Generally, data was retrieved using a 6-month lag time to allow claims to process. This lag time period may be adequate for office-based visits, however may result in undercounting of inpatient visits. Other data limitations that may impact the reported results are as follows:

- The NC DMA DRIVE data warehouse contains a rolling 60 months of data. As a result, some exclusions occurring prior to this period may not have been identified.
- This report contains results reported from administrative data only. A lack of staff and financial resources precludes the Division from collecting data through the hybrid methodology, which is comprised of a combination of

administrative data (claims and encounters) and data abstracted from client medical records. Therefore, the HEDIS data may reflect lower than actual rates of service delivery in some measures.

- Encounter data is processed through a complex series of audits and edits that includes shadow pricing of the claims. Encounters that fail the audits and edits deny and are returned to the MCO for correction and not loaded into the DRIVE warehouse until the claims are corrected. Therefore, MCO results may be underreported.
- Encounter data was difficult to retrieve due to the decreasing MCO population which is currently less than 10,000. For many of the tables included in this document, the rate denominators may appear low due to a small number of HMO enrollees that met the specified criteria.
- With regard to Diabetic Retinal Exams, the technical specification changed to “require all criteria to be met to count eye exams performed in the year prior to the measurement year”. One of the criteria, “the member’s most recent HbA1c level (performed during the measurement year) equals <8.0%”. Since DRIVE does not contain test results data, a decision was made to exclude eye exams performed in the year prior to the measurement year in the numerator. This altered the data run for this year resulting in lower percentages in comparison to previous years.
- The data for Prenatal Care was abstracted 2 months earlier this year than in previous years. The decrease in rates may be a result of a decreased time period for claims submission.
- Medicaid requires one periodic Well Child Check for children 6 years and above every 3 years but will reimburse for an interperiodic screening each year. This has caused some confusion with providers of what is covered by the NC Medicaid program. This may result in lower well child visit and immunization rates for this population.

The reader should note that data in this report is based on HEDIS measurement year 2004 for reporting year 2005. The changes in the technical specifications for measurement year 2004 are listed at the end of this report.

CHILDREN WITH SPECIAL HEALTH CARE NEEDS (CSHCN)

In recent years, the Division has placed focus on tracking and quality measures relating to access to services and quality of care for CSHCN. NC uses the federal Centers for Medicare and Medicaid (CMS) definition of CSHCN based on eligibility categories as well as through self-identification based on a parent/guardian's responses to 5 questions relating to the child's medical needs, use of specialists, and use of special equipment.

Subsets of HEDIS measures for CSHCN are included in this report. These measures, as well as focused care studies, are used to assess quality of care and for reporting to state and federal agencies.

NC DMA MEASURES FOR REPORTING YEAR 2005

- Childhood Immunizations, Rates 1 and 2*
- Adolescent Immunizations, Rates 1 and 2*
- Breast Cancer Screening
- Cervical Cancer Screening
- Diabetic HbA1c Testing
- Diabetic Retinal Exams
- Diabetic LDL-C Screening
- Appropriate Medications for People with Asthma, Ages 5-9 years, 10-17 years, and 18-56 years*
- Adults Access to Preventive/Ambulatory Services, Ages 20-44 years, 45-64 years, and 65 and older years.
- Children's Access to Primary Care Practitioners, Ages 12-24 months, 25 months -6 years, and 7-11 years*
- Well-Child Visits in the First 15 Months of Life, 0-6+ visits*
- Well-Child Visits in the 3rd-6th years of Life*
- Adolescent Well Care Visits, Ages 12-19*

- Prenatal Care*
- Inpatient Utilization-General Hospital Acute Care, Total inpatient acute care, medical, surgery, and maternity*
- Ambulatory Care, Outpatient visits, emergency room visits, ambulatory surgery visits and observation room visits*

*Indicates subset data for CSHCN

Reporting Year 2005 Results

The Division results are above the national HEDIS means in appropriate medications for people with asthma for ages 5-17 years, adult's access to preventive/ambulatory services for ages 20-64 years, and children's access to primary care practitioners for ages 12 months to 11 years of age. The Division was at the standard for Well Child visits in the 3rd through 6th years of life. In inpatient utilization, the results were above the national HEDIS mean in all areas and in utilization indicators for ambulatory care outpatient visits. Generally, rates were higher in the PCCM programs than in the HMO and Fee for Service programs. As mentioned earlier, the HMO data relies on encounter data and rates may be underreported due to the complexity of the encounter data submissions.

Areas for improvement include breast and cervical cancer screenings, diabetic care, childhood and adolescent immunizations, appropriate medications for people with asthma for ages 18-56 years, adult access to preventive/ ambulatory services for ages 65 years and older, adolescent well child visits and prenatal care. Emergency room visits have been a challenge within the Medicaid population for various reasons. Immunization rates may improve as an immunization registry is currently being implemented with health departments and then will proceed with physicians in private practices.

The Division will use the HEDIS for state and federal reporting purposes, comparisons between systems of care and future quality improvement initiatives.

**Comparisons of HEDIS Data by Systems of Care, NC DMA Total,
Calendar Years, and HEDIS Means**

Indicator		CA I %	CA II %	Aggregate HMO %	Fee for Service %	Total DMA %	HEDIS Mean %
Childhood Immunization Rate 1	CY 2004	64.33	58.27	35.71	54.99	57.90	61.2
	CY 2003	65.51	61.92	45.61	55.21	60.19	57.2
Childhood Immunization Rate 2	CY 2004	61.59	56.63	33.77	52.85	55.88	57.8
	CY 2003	59.84	58.54	42.46	50.88	55.81	52.7
Adolescent Immunization Combination 1	CY 2004	25.14	21.31	8.91	19.57	21.34	51.9
	CY 2003	26.34	22.59	8.33	19.42	22.57	42.4
Adolescent Immunization Combination 2	CY 2004	2.00	1.86	0.99	1.48	1.74	33.9
	CY 2003	1.34	1.29	1.28	1.21	1.28	24.4
Breast Cancer Screening	CY 2004	51.70	53.27	52.27	42.42	44.66	55.5
	CY 2003	51.19	53.24	39.58	42.73	45.10	55.6
Cervical Cancer Screening	CY 2004	60.07	59.94	62.06	44.26	51.71	63.5
	CY 2003	61.19	60.07	58.74	46.21	52.31	61.8
Diabetic HbA1c Testing	CY 2004	51.75	58.20	66.67	27.49	37.24	73.9
	CY 2003	52.35	58.06	56.16	29.60	36.96	72.0
Diabetic Retinal Exams	CY 2004	42.42	42.38	19.75	41.18	41.57	44.1
	CY 2003	35.63	33.53	19.18	33.49	33.91	46.0

**Comparisons of HEDIS Data by Systems of Care, NC DMA Total,
Calendar Years, and HEDIS Means**

Indicator		CA I %	CA II %	Aggregate HMO %	Fee for Service %	Total DMA %	HEDIS Mean %
LDL-C Screening	CY 2004	56.92	60.80	67.90	28.30	39.01	74.8
	CY 2003	54.55	56.30	75.34	27.27	35.62	70.0
Appropriate Meds for People with Asthma Age 5-9 years	CY 2004	78.85	80.60	50.00	78.27	79.14	61.3
	CY 2003	68.97	78.49	50.0	71.06	72.92	58.0
Appropriate Meds for People with Asthma Age 10-17 years	CY 2004	76.87	80.21	55.56	74.59	76.97	61.4
	CY 2003	68.92	74.0	50.0	66.29	69.31	60.1
Appropriate Meds for People with Asthma Age 18-56 years	CY 2004	59.90	61.22	11.11	61.63	61.15	65.4
	CY 2003	53.70	59.97	54.55	53.27	54.12	63.9
Adult's Access to Preventive/Ambulatory Services Ages 20-44 Years	CY 2004	83.00	77.72	65.91	79.53	79.50	74.9
	CY 2003	81.12	74.22	69.69	78.77	78.71	75.3
Adult's Access to Preventive/Ambulatory Services Ages 45-64 Years	CY 2004	89.56	85.97	67.83	78.05	81.41	81.0
	CY 2003	88.25	82.61	69.90	77.65	80.42	81.6
Adult's Access to Preventive/Ambulatory Services Ages 65 and older	CY 2004	90.68	87.67	100	75.22	76.47	77.4
	CY 2003	87.40	82.58	100	74.49	75.36	77.1
Children's Access to Primary Care Practitioners Age 12-24 months	CY 2004	98.23	96.48	85.46	95.19	96.20	92.0
	CY 2003	97.59	95.93	94.67	94.99	95.85	90.9

**Comparisons of HEDIS Data by Systems of Care, NC DMA Total,
Calendar Years, and HEDIS Means**

Indicator		CA I %	CA II %	Aggregate HMO %	Fee for Service %	Total DMA %	HEDIS Mean %
Children's Access to Primary Care Practitioners Age 25 months-6 years	CY 2004	90.23	87.49	64.85	84.43	86.80	81.5
	CY 2003	88.54	87.44	73.30	85.04	86.60	79.9
Children's Access to Primary Care Practitioners Age 7-11 years	CY 2004	85.38	84.79	65.80	82.98	83.91	81.7
	CY 2003	82.78	86.28	68.61	80.23	82.45	80.2
Well Child Visits in the First 15 Months of Life No visits	CY 2004	0.84	2.08	8.96	3.59	2.69	6.4
	CY 2003	1.61	3.64	4.10	4.47	3.55	6.9
Well Child Visits in the First 15 Months of Life One Visit	CY 2004	1.44	1.97	10.85	3.68	2.79	4.0
	CY 2003	2.19	1.44	10.26	4.12	2.95	5.0
Well Child Visits in the First 15 Months of Life Two Visits	CY 2004	2.47	2.20	13.21	5.04	3.72	5.2
	CY 2003	3.51	2.29	14.36	5.48	4.18	6.1
Well Child Visits in the First 15 Months of Life Three Visits	CY 2004	4.96	3.92	22.64	8.28	6.35	8.1
	CY 2003	5.93	4.36	24.62	9.04	7.08	8.3
Well Child Visits in the First 15 Months of Life Four Visits	CY 2004	9.79	8.13	25.47	12.89	10.84	13.0
	CY 2003	11.47	9.60	28.21	14.71	12.60	12.8
Well Child Visits in the First 15 Months of Life Five Visits	CY 2004	19.70	18.93	12.74	20.19	19.64	18.8
	CY 2003	21.84	22.49	13.85	21.68	21.90	18.6

**Comparisons of HEDIS Data by Systems of Care, NC DMA Total,
Calendar Years, and HEDIS Means**

Indicator		CA I	CA II %	Aggregate HMO %	FFS %	Total DMA %	HEDIS Mean %
Well Child Visits in the First 15 Months of Life Six + Visits	CY 2004	60.80	62.76	6.13	46.32	53.97	44.5
	CY 2003	53.45	56.17	4.62	40.50	47.74	42.3
Well Child Visits in the 3 rd - 6 th Years of Life	CY 2004	62.26	61.73	37.28	56.48	59.99	59.9
	CY 2003	59.14	61.20	44.92	55.53	58.27	58.1
Adolescent Well Care Visits Age 12-19 Years	CY 2004	30.15	31.87	19.11	30.19	30.86	37.9
	CY 2003	26.18	30.03	24.01	26.19	27.29	36.7
Prenatal Care	CY 2004	33.87	46.08	11.76	39.82	39.90	75.9
	CY 2003	37.67	47.15	14.29	40.34	40.59	70.4

Utilization Indicators- Inpatient

<u>Indicator Reported in Discharges/ 1000 Member Months</u>		<u>Age <1</u>	<u>Age 1-9 Years</u>	<u>Age 10-19 Years</u>	<u>Age 20-44 Years</u>	<u>Age 45-64 Years</u>	<u>Age 65-74 Years</u>	<u>Age 75-84 Years</u>	<u>Age 85+</u>	<u>Total</u>	<u>HEDIS Mean</u>
Inpatient Utilization- General Hospital/Acute Care Total	CY 2004	10.9	2.4	6.4	28.1	24.7	7.6	8.9	10.8	12.2	8.2
	CY 2003	13.0	2.9	6.6	27.8	26.0	10.3	11.7	15.0	13.0	8.7
Inpatient Utilization- General Hospital/Acute Care Maternity	CY 2004	N/A	N/A	4.3	17.1	.01	N/A	N/A	N/A	8.3	4.8
	CY 2003	N/A	N/A	4.3	16.6	.01	N/A	N/A	N/A	8.2	3.1
Inpatient Utilization- General Hospital/Acute Care Surgery	CY 2004	1.4	0.3	0.7	3.2	5.9	1.0	1.0	1.0	1.7	1.2
	CY 2003	1.3	0.4	0.7	3.4	5.9	1.4	1.4	1.7	1.8	1.5
Inpatient Utilization- General Hospital/Acute Care Medicine	CY 2004	9.6	2.1	1.5	7.7	18.8	6.6	8.0	9.8	6.0	3.8
	CY 2003	11.7	2.5	1.6	7.8	20.1	8.9	10.3	13.3	6.8	4.1

Utilization Indicators-Ambulatory Care

<u>Indicator Reported as Visits/1000 Member Months</u>		<u>Age <1</u>	<u>Age 1-9 Years</u>	<u>Age 10-19 Years</u>	<u>Age 20-44 Years</u>	<u>Age 45-64 Years</u>	<u>Age 65-74 Years</u>	<u>Age 75-84 Years</u>	<u>Age 85+ Years</u>	<u>Total</u>	<u>HEDIS Mean</u>
Outpatient Visits	CY 2004	808.9	279.3	212.8	394.9	561.5	508.9	523.9	531.7	378.8	279.5
	CY 2003	830.5	304.1	222.7	385.3	541.0	472.5	488.1	495.3	381.1	267.6

<u>Indicator Reported in Discharges/ 1000 Member Months</u>		<u>Age <1</u>	<u>Age 1-9 Years</u>	<u>Age 10-19 Years</u>	<u>Age 20-44 Years</u>	<u>Age 45-64 Years</u>	<u>Age 65-74 Years</u>	<u>Age 75-84 Years</u>	<u>Age 85+ Years</u>	<u>Total</u>	<u>HEDIS Mean</u>
Emergency Department Visits	CY 2004	84.6	44.0	42.9	103.0	73.0	37.3	35.7	37.7	60.1	49.5
	CY 2003	101.0	54.7	47.1	102.2	69.2	34.9	32.9	35.4	64.1	49.4
Ambulatory Surgery Procedures/1000 Member Months	CY 2004	4.2	3.6	2.3	11.4	22.6	19.1	15.3	8.6	8.5	4.9
	CY 2003	4.8	4.1	2.5	11.2	23.6	19.1	15.4	8.9	8.9	5.2
Ambulatory Care Observation Room	CY 2004	0.7	0.3	1.6	4.9	0.5	0.2	0.3	0.2	1.5	1.4
	CY 2003	0.7	0.2	1.6	4.2	0.4	0.2	0.2	0.2	1.4	1.5

HEDIS Measures for CSHCN Measurement Year 2004, Reporting Year 2005

Indicator		CAI	CA II	<u>Aggregate HMO</u>	<u>Fee for Service</u>	<u>DMA Total</u>
Childhood Immunization Rate #1	CY 2004	70.26	65.74	54.55	62.78	65.29
	CY 2003	74.74	68.98	66.67	62.52	67.83
Childhood Immunization Rate # 2	CY 2004	68.34	64.18	54.55	60.69	63.45
	CY 2003	68.30	64.86	55.56	58.75	63.22
Adolescent Immunization Rate #1	CY 2004	19.88	16.63	7.69	14.42	16.08
	CY 2003	20.03	18.95	7.69	14.70	17.31
Adolescent Immunization Rate #2	CY 2004	1.79	1.80	0	1.35	1.57
	CY 2003	1.44	.92	0	1.07	1.13
Well Child Visits in the First 15 Months of Life 0 Visits	CY 2004	0.84	1.38	0	5.05	3.33
	CY 2003	1.05	1.93	0	4.92	1.975
Well Child Visits in the First 15 Months of Life 1 Visit	CY 2004	2.11	1.58	0	4.88	3.48
	CY 2003	1.98	1.35	0	4.89	2.055
Well Child Visits in the First 15 Months of Life 2 Visits	CY 2004	2.53	2.52	28.57	5.97	4.45
	CY 2003	3.69	2.11	28.57	6.50	10.217
Well Child Visits in the First 15 Months of Life 3 Visits	CY 2004	5.16	4.45	42.86	8.84	7.01
	CY 2003	6.85	5.15	28.57	9.84	12.602

HEDIS Measures for CSHCN Measurement Year 2004, Reporting Year 2005

Indicator		CAI	CA II	<u>Aggregate HMO</u>	<u>Fee for Service</u>	<u>DMA Total</u>
Well Child Visits in the First 15 Months of Life 4 Visits	CY 2004	11.70	8.70	28.57	13.34	11.71
	CY 2003	12.78	11.53	0	15.47	9.945
Well Child Visits in the First 15 Months of Life 5 Visits	CY 2004	19.60	18.19	0	20.08	19.41
	CY 2003	24.04	22.18	28.57	21.26	24.012
Well Child Visits in the First 15 Months of Life 6+ Visits	CY 2004	58.06	63.17	0	41.84	50.61
	CY 2003	49.60	55.76	14.29	37.12	39.192
Well Child Visits in the 3rd, 4th, 5th, and 6th Years of Life	CY 2004	66.13	65.50	28.00	61.83	64.15
	CY 2003	62.95	64.12	32.00	59.74	61.80
Adolescent Well Care Visits	CY 2004	29.91	30.70	12.36	36.78	33.31
	CY 2003	25.26	30.26	17.57	31.69	29.91
Children's Access to Primary Care Practitioners 12-24 Months	CY 2004	98.63	97.93	89.47	96.52	97.42
	CY 2003	99.08	98.15	88.9	96.50	97.49
Children's Access to Primary Care Practitioners 25 months-6 years	CY 2004	93.31	92.16	63.64	90.14	91.55
	CY 2003	91.45	92.12	65.71	89.92	90.92
Children's Access to Primary Care Practitioners 7-11 years	CY 2004	87.83	89.48	75.00	87.26	87.97
	CY 2003	86.78	90.48	76.47	85.36	86.88

HEDIS Measures for CSHCN Measurement Year 2004, Reporting Year 2005

<u>Indicator</u>		<u>CAI</u>	<u>CAII</u>	<u>Aggregate HMO</u>	<u>Fee for Service</u>	<u>Total</u>
Children's Access to Primary Care Practitioners 12-19 years	CY 2004	84.10	83.83	68.52	83.69	83.76
	CY 2003	80.55	85.56	70.97	81.76	82.28

		<u>Age <1</u>	<u>Age 1-9 Years</u>	<u>Age 10-19 Years</u>	<u>Total</u>	
<u>Utilization Indicators</u>						
Ambulatory Care- Outpatient Visits/1000 Member Months	CY 2004	939.2	393.8	259.5	377.9	
	CY 2003	957.3	425.3	273.3	403.7	
Ambulatory Care- Emergency Room Visits/1000 Member Months	CY 2004	109.9	55.0	45.5	55.2	
	CY 2003	130.6	67.3	49.2	64.7	
Ambulatory Care- Ambulatory Surgery Visits/1000 Member Months	CY 2004	7.3	6.9	3.1	5.2	
	CY 2003	8.3	7.8	3.4	5.9	

Ambulatory Care- Observation Room Visits/1000 Member Months	CY 2004	1.2	0.6	0.9	0.8	
	CY 2003	1.2	0.7	0.8	0.8	
Inpatient Acute Care-Total Days/1000 Member Months	CY 2004	183.1	28.8	25.4	39.7	
	CY 2003	176.9	33.6	28.5	43.2	

Inpatient Acute Care-Medical Days/1000 Member Months	CY 2004	92.9	20.6	14.7	23.8	
	CY 2003	98.3	24.4	18.6	28.0	
<u>Utilization Indicators</u>		<u>Age <1</u>	<u>Age 1-9 Years</u>	<u>Age 10-19 Years</u>	<u>Total</u>	
Inpatient Acute Care-Surgery Days/1000 Member Months	CY 2004	90.3	8.2	7.6	14.5	
	CY 2003	78.6	9.2	7.4	14.1	
Inpatient Acute Care-Maternity Days/1000 Member Months	CY 2004			3.1	3.1	
	CY 2003			2.4	2.4	

DATA TABLES USED FOR PREVIOUS TABLES

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE - CHILDHOOD IMMUNIZATION RATE #1 - April 2005

2004 data

SYSTEM

OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	23,331	40,292	57.90
Access I	4,430	6,886	64.33
Access II	10,486	17,996	58.27
Fee for Service	8,305	15,102	54.99
HMO	110	308	35.71

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE #1

April 2005

2004 data

NUMERATOR	DENOMINATOR	PERCENTAGE
23,331	40,292	57.90

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE #1 BY RACE

April 2005

RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	23,331	40,292	57.90
American-Indian	366	716	51.12
White	9,403	15,134	62.13
Black or African American	9,026	15,449	58.42
More than one race code indicated	13	22	59.09
All others	4,523	8,971	50.42

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE #1 BY ETHNICITY

April 2005

ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	23,331	40,292	57.90
Hispanic	1,925	3,942	48.83
Not Hispanic	21,406	36,350	58.89

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE #2 -

April 2005

2004 data

NUMERATOR	DENOMINATOR	PERCENTAGE
22,517	40,292	55.88

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE BY RACE #2

April 2005

RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	22,517	40,292	55.88
American-Indian	354	716	49.44
White	9,045	15,134	59.77
Black or African American	8,705	15,449	56.35
More than one race code indicated	13	22	59.09
All others	4,400	8,971	49.05

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE #2 BY ETHNICITY

April 2005

ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	22,517	40,292	55.88
Hispanic	1,878	3,942	47.64
Not Hispanic	20,639	36,350	56.78

HEDIS (HEDIS2004 rules) MEDICAID - BY SYSTEM OF CARE -
CHILDHOOD IMMUNIZATION RATE #2 - June 2004

2003 data

SYSTEM

OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	22,517	40,292	55.88
Access I	4,241	6,886	61.59
Access II	10,191	17,996	56.63
Fee for Service	7,981	15,102	52.85
HMO	104	308	33.77

HEDIS (HEDIS2005 rules) MEDICAID - INDIVIDUAL MEASURES - CHILDHOOD IMMUNIZATION

April 2005

2004 data

DTP RATE	IPV RATE	MMR RATE	HIB RATE	HEP RATE	VZV RATE
64.5	84.2	74.6	81.8	74.4	72.0

HEDIS (HEDIS2005 rules) MEDICAID - INDIVIDUAL MEASURES - CHILDHOOD IMMUNIZATION BY RACE

April 2005

RACE	DTPRATE	IPVRATE	MMRRATE	HIBRATE	HEPRATE	VZVRATE
1 AM-INDIAN	057.3	082.7	067.0	074.3	069.8	064.8
2 WHITE	069.1	087.4	078.3	084.8	079.2	075.3
3 BLACK OR AFRICAN AMERICAN	064.7	084.7	076.0	082.4	077.1	073.2
4 MORE THAN ONE RACE CODE INDICATED	059.1	090.9	072.7	090.9	077.3	068.2
5 ALL OTHERS	057.1	078.1	066.5	076.6	061.8	065.1

HEDIS (HEDIS2005 rules) MEDICAID - INDIVIDUAL MEASURES - CHILDHOOD IMMUNIZATION BY ETHNICITY

April 2005

ETHNICITY	DTPRATE	IPVRATE	MMRRATE	HIBRATE	HEPRATE	VZVRATE
HISPANIC	055.2	078.0	064.5	075.2	060.4	063.3
NOT HISPANIC	065.5	084.9	075.7	082.6	075.9	073.0

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE

ADOLESCENT IMMUNIZATION RATE #1 - April 2005 run

2004 data

SYSTEM

OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	5,160	24,184	21.34
Access I	1,209	4,810	25.14
Access II	2,219	10,415	21.31
Fee for Service	1,714	8,757	19.57
HMO	18	202	8.91

HEDIS (HEDIS2005 rules) MEDICAID ADOLESCENT IMMUNIZATION RATE #1
 April 2005 run
 2004 data

NUMERATOR	DENOMINATOR	PERCENTAGE
5,160	24,184	21.34

HEDIS (HEDIS2005 rules) MEDICAID ADOLESCENT IMMUNIZATION RATE #1 BY RACE
 April 2005 run

RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	5,160	24,184	21.34
American-Indian	98	457	21.44
White	2,061	8,844	23.30
Black or African American	2,461	11,943	20.61
More than one race code indicated	1	7	14.29
All others	539	2,933	18.38

HEDIS (HEDIS2005 rules) MEDICAID ADOLESCENT IMMUNIZATION RATE #1 BY
 ETHNICITY

April 2005 run

ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	5,160	24,184	21.34
Hispanic	100	499	20.04
Not Hispanic	5,060	23,685	21.36

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE
 ADOLESCENT IMMUNIZATION RATE #2 - April 2005 run
 2004 data

SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	422	24,184	1.74
Access I	96	4,810	2.00
Access II	194	10,415	1.86
Fee for Service	130	8,757	1.48
HMO	2	202	0.99

HEDIS (HEDIS2005 rules) MEDICAID ADOLESCENT IMMUNIZATION RATE #2

April 2005 run

2004 data

NUMERATOR	DENOMINATOR	PERCENTAGE
422	24,184	1.74

HEDIS (HEDIS2005 rules) MEDICAID ADOLESCENT IMMUNIZATION RATE #2 BY RACE

April 2005 run

RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	422	24,184	1.74
American-Indian	5	457	1.09
White	145	8,844	1.64
Black or African American	192	11,943	1.61
More than one race code indicated	0	7	0.00
All others	80	2,933	2.73

HEDIS (HEDIS2005 rules) MEDICAID ADOLESCENT IMMUNIZATION RATE #2 BY ETHNICITY

April 2005 run

ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	422	24,184	1.74
Hispanic	13	499	2.61
Not Hispanic	409	23,685	1.73

HEDIS (HEDIS2005 rules) MEDICAID - INDIVIDUAL MEASURES

ADOLESCENT IMMUNIZATION - April 2005 run

2004 data

MMR RATE	HEP RATE	VZV RATE
46.8	38.8	5.1

HEDIS (HEDIS2005 rules) MEDICAID - INDIVIDUAL MEASURES

ADOLESCENT IMMUNIZATION BY RACE- April 2005 run

RACE	MMR RATE	HEP RATE	VZV RATE
1 AM-INDIAN	042.2	044.9	005.9
2 WHITE	045.5	044.4	005.0
3 BLACK OR AFRICAN AMERICAN	048.8	035.7	004.7
4 MORE THAN ONE RACE CODE INDICATED	028.6	028.6	014.3
5 ALL OTHERS	043.4	034.0	006.8

HEDIS (HEDIS2005 rules) MEDICAID - INDIVIDUAL MEASURES

ADOLESCENT IMMUNIZATION BY ETHNICITY - April 2005

ETHNICITY	MMRRATE	HEPRATE	VZVRATE
HISPANIC	038.3	038.1	007.6
NOT HISPANIC	047.0	038.9	005.0

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE

BREAST CANCER SCREENING - May 2005 run

2004 data

SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	24,298	54,407	44.66
Access I	3,686	7,130	51.70
Access II	2,706	5,080	53.27
Fee for Service	17,883	42,153	42.42
HMO	23	44	52.27

HEDIS (HEDIS2005 rules) MEDICAID - BY RACE

BREAST CANCER SCREENING - May 2005 run

RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	24,298	54,407	44.66
American-Indian	386	838	46.06
White	10,353	24,337	42.54
Black or African American	9,869	21,098	46.78
More than one race code indicated	3	17	17.65
All others	3,687	8,117	45.42

HEDIS (HEDIS2005 rules) MEDICAID - BY ETHNICITY

BREAST CANCER SCREENING - May 2005 run

ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	24,298	54,407	44.66
Hispanic	134	299	44.82
Not Hispanic	24,164	54,108	44.66

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE
CERVICAL CANCER SCREENING - May 2005 run

2004 data

SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	89,608	173,291	51.71
Access I	18,290	30,446	60.07
Access II	30,019	50,080	59.94
Fee for Service	40,468	91,426	44.26
HMO	831	1,339	62.06

HEDIS (HEDIS2005 rules) MEDICAID - BY RACE
CERVICAL CANCER SCREENING - May 2005 run

RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	89,608	173,291	51.71
American-Indian	1,793	3,087	58.08
White	36,485	75,612	48.25
Black or African American	45,670	80,972	56.40
More than one race code indicated	48	95	50.53
All others	5,612	13,525	41.49

HEDIS (HEDIS2005 rules) MEDICAID - BY ETHNICITY
CERVICAL CANCER SCREENING - May 2005 run

ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	89,608	173,291	51.71
Hispanic	706	1,230	57.40
Not Hispanic	88,902	172,061	51.67

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE - Diabetic HbA1c Testing Rates

2004 data May 2005 run

SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	24,406	65,529	37.24
Access I	4,519	8,732	51.75
Access II	8,035	13,806	58.20
Fee for Service	11,798	42,910	27.49
HMO	54	81	66.67

HEDIS (HEDIS2005 rules) MEDICAID - BY RACE - Diabetic HbA1c Testing Rates

May 2005 run

RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	24,406	65,529	37.24
American-Indian	375	1,027	36.51
White	9,716	27,239	35.67
Black or African American	11,473	29,936	38.33
More than one race code indicated	13	30	43.33
All others	2,829	7,297	38.77

HEDIS (HEDIS2005 rules) MEDICAID - BY ETHNICITY - Diabetic HbA1c Testing Rates

May 2005 run

ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	24,406	65,529	37.24
Hispanic	238	506	47.04
Not Hispanic	24,168	65,023	37.17

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE - Diabetic Eye Exam Rates			
2004 data	May 2005 run		
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	27,240	65,529	41.57
Access I	3,704	8,732	42.42
Access II	5,851	13,806	42.38
Fee for Service	17,669	42,910	41.18
HMO	16	81	19.75

HEDIS (HEDIS2005 rules) MEDICAID - BY RACE - Diabetic Eye Exam Rates			
May 2005 run			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	27,240	65,529	41.57
American-Indian	423	1,027	41.19
White	10,848	27,239	39.83
Black or African American	12,774	29,936	42.67
More than one race code indicated	12	30	40.00
All others	3,183	7,297	43.62

HEDIS (HEDIS2005 rules) MEDICAID - BY ETHNICITY - Diabetic Eye Exam Rates			
May 2005 run			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	27,240	65,529	41.57
Hispanic	231	506	45.65
Not Hispanic	27,009	65,023	41.54

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE - Diabetic LDL-C Screening Rates

2004 data May 2005 run

SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	25,562	65,529	39.01
Access I	4,970	8,732	56.92
Access II	8,394	13,806	60.80
Fee for Service	12,143	42,910	28.30
HMO	55	81	67.90

HEDIS (HEDIS2005 rules) MEDICAID - BY RACE - Diabetic LDL-C Screening Rates May 2005 run

May 2005 run

RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	25,562	65,529	39.01
American-Indian	404	1,027	39.34
White	10,445	27,239	38.35
Black or African American	11,665	29,936	38.97
More than one race code indicated	14	30	46.67
All others	3,034	7,297	41.58

HEDIS (HEDIS2005 rules) MEDICAID - BY ETHNICITY - Diabetic LDL-C Screening Rates

May 2005 run

ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	25,562	65,529	39.01
Hispanic	249	506	49.21
Not Hispanic	25,313	65,023	38.93

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE			
ASTHMA USE OF APPROPRIATE MEDS - May 2005 run			
Combined rate - 2004 DATA			
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	11,234	15,393	72.98
Access I	2,045	2,822	72.47
Access II	3,586	4,624	77.55
Fee for Service	5,583	7,902	70.65
HMO	20	45	44.44

HEDIS (HEDIS2005 rules) MEDICAID - BY RACE			
ASTHMA USE OF APPROPRIATE MEDS - May 2005 run			
Combined rate - 2004 DATA			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	11,234	15,393	72.98
American-Indian	258	336	76.79
White	4,433	5,842	75.88
Black or African American	4,903	7,138	68.69
More than one race code indicated	6	9	66.67
All others	1,634	2,068	79.01

HEDIS (HEDIS2005 rules) MEDICAID - BY ETHNICITY			
ASTHMA USE OF APPROPRIATE MEDS - May 2005 run			
Combined rate - 2004 DATA			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	11,234	15,393	72.98
Hispanic	158	214	73.83
Not Hispanic	11,076	15,179	72.97

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE			
ASTHMA USE OF APPROPRIATE MEDS - May 2005 run			
5-9 YEARS OLD - 2004 DATA			
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	4,036	5,100	79.14
Access I	712	903	78.85
Access II	1,525	1,892	80.60
Fee for Service	1,790	2,287	78.27
HMO	9	18	50.00

HEDIS (HEDIS2005 rules) MEDICAID - BY RACE			
ASTHMA USE OF APPROPRIATE MEDS - May 2005 run			
5-9 YEARS OLD - 2004 DATA			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	4,036	5,100	79.14
American-Indian	96	114	84.21
White	1,484	1,780	83.37
Black or African American	1,704	2,269	75.10
More than one race code indicated	3	3	100.00
All others	749	934	80.19

HEDIS (HEDIS2005 rules) MEDICAID - BY ETHNICITY			
ASTHMA USE OF APPROPRIATE MEDS - May 2005 run			
5-9 YEARS OLD - 2004 DATA			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	4,036	5,100	79.14
Hispanic	90	120	75.00
Not Hispanic	3,946	4,980	79.24

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE ASTHMA USE OF APPROPRIATE MEDS - May 2005 run 10-17 YEARS OLD - 2004 DATA			
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	4,396	5,711	76.97
Access I	831	1,081	76.87
Access II	1,641	2,046	80.21
Fee for Service	1,914	2,566	74.59
HMO	10	18	55.56

HEDIS (HEDIS2005 rules) MEDICAID - BY RACE ASTHMA USE OF APPROPRIATE MEDS - May 2005 run 10-17 YEARS OLD - 2004 DATA			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	4,396	5,711	76.97
American-Indian	115	146	78.77
White	1,659	2,083	79.64
Black or African American	1,948	2,664	73.12
More than one race code indicated	3	3	100.00
All others	671	815	82.33

HEDIS (HEDIS2005 rules) MEDICAID - BY ETHNICITY ASTHMA USE OF APPROPRIATE MEDS - May 2005 run 10-17 YEARS OLD - 2004 DATA			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	4,396	5,711	76.97
Hispanic	47	65	72.31
Not Hispanic	4,349	5,646	77.03

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE			
ASTHMA USE OF APPROPRIATE MEDS - May 2005 run			
18-56 YEARS OLD - 2004 DATA			
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	2,802	4,582	61.15
Access I	502	838	59.90
Access II	420	686	61.22
Fee for Service	1,879	3,049	61.63
HMO	1	9	11.11

HEDIS (HEDIS2005 rules) MEDICAID - BY RACE			
ASTHMA USE OF APPROPRIATE MEDS - May 2005 run			
18-56 YEARS OLD - 2004 DATA			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	2,802	4,582	61.15
American-Indian	47	76	61.84
White	1,290	1,979	65.18
Black or African American	1,251	2,205	56.73
More than one race code indicated	0	3	0.00
All others	214	319	67.08

HEDIS (HEDIS2005 rules) MEDICAID - BY ETHNICITY			
ASTHMA USE OF APPROPRIATE MEDS - May 2005 run			
18-56 YEARS OLD - 2004 DATA			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	2,802	4,582	61.15
Hispanic	21	29	72.41
Not Hispanic	2,781	4,553	61.08

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE				
ADULT ACCESS TO PREVENTIVE/AMBULATORY HEALTH SERVICES				
20-44 years old	May 2005 run	2004 data		
SYSTEM OF CARE		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		126,027	158,531	79.50
Access I		23,737	28,600	83.00
Access II		36,721	47,248	77.72
Fee for Service		64,643	81,278	79.53
HMO		926	1,405	65.91

HEDIS (HEDIS2005 rules) BY Race				
ADULT ACCESS TO PREVENTIVE/AMBULATORY HEALTH SERVICES				
RACE		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		126,027	158,531	79.50
American-Indian		2,273	2,944	77.21
White		60,504	72,442	83.52
Black or African American		57,205	75,283	75.99
More than one race code indicated		87	102	85.29
All others		5,958	7,760	76.78

HEDIS (HEDIS2005 rules) - BY Ethnicity				
ADULT ACCESS TO PREVENTIVE/AMBULATORY HEALTH SERVICES				
ETHNICITY		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		126,027	158,531	79.50
Hispanic		986	1,217	81.02
Not Hispanic		125,041	157,314	79.48

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE				
ADULT ACCESS TO PREVENTIVE/AMBULATORY HEALTH SERVICES				
45-64 years old	May 2005 run	2004 data		
SYSTEM OF CARE		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		92,368	113,457	81.41
Access I		14,072	15,712	89.56
Access II		22,065	25,667	85.97
Fee for Service		56,075	71,848	78.05
HMO		156	230	67.83

HEDIS (HEDIS2005 rules) - BY Race				
ADULT ACCESS TO PREVENTIVE/AMBULATORY HEALTH SERVICES				
RACE		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		92,368	113,457	81.41
American-Indian		1,489	1,864	79.88
White		43,874	53,223	82.43
Black or African American		36,322	45,748	79.40
More than one race code indicated		59	72	81.94
All others		10,624	12,550	84.65

HEDIS (HEDIS2005 rules) - BY Ethnicity				
ADULT ACCESS TO PREVENTIVE/AMBULATORY HEALTH SERVICES				
ETHNICITY		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		92,368	113,457	81.41
Hispanic		577	665	86.77
Not Hispanic		91,791	112,792	81.38

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE				
ADULT ACCESS TO PREVENTIVE/AMBULATORY HEALTH SERVICES				
65-older years old	May 2005 run	2004 data		
SYSTEM OF CARE		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		108,053	141,306	76.47
Access I		4,660	5,139	90.68
Access II		6,793	7,748	87.67
Fee for Service		96,599	128,418	75.22
HMO		1	1	100.00

HEDIS (HEDIS2005 rules) - BY Race				
ADULT ACCESS TO PREVENTIVE/AMBULATORY HEALTH SERVICES				
RACE		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		108,053	141,306	76.47
American-Indian		1,051	1,379	76.21
White		55,453	75,566	73.38
Black or African American		38,848	49,312	78.78
More than one race code indicated		13	19	68.42
All others		12,688	15,030	84.42

HEDIS (HEDIS2005 rules) - BY Ethnicity				
ADULT ACCESS TO PREVENTIVE/AMBULATORY HEALTH SERVICES				
ETHNICITY		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		108,053	141,306	76.47
Hispanic		580	721	80.44
Not Hispanic		107,473	140,585	76.45

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - CHILD ACCESS TO PCP				
12-24 months old	June 2005 run	2004 data		
SYSTEM OF CARE		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		45,249	47,036	96.20
Access I		7,058	7,185	98.23
Access II		22,401	23,218	96.48
Fee for Service		15,408	16,186	95.19
HMO		382	447	85.46

HEDIS (HEDIS2005 rules) - BY RACE - CHILD ACCESS TO PCP				
RACE		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		45,249	47,036	96.20
American-Indian		790	808	97.77
White		17,494	17,835	98.09
Black or African American		16,758	17,522	95.64
More than one race code indicated		24	25	96.00
All others		10,183	10,846	93.89

HEDIS (HEDIS2005 rules) - BY ETHNICITY- CHILD ACCESS TO PCP				
ETHNICITY		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		45,249	47,036	96.20
Hispanic		4,701	5,000	94.02
Not Hispanic		40,548	42,036	96.46

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - CHILD ACCESS TO PCP				
25 months - 6 years old	June 2005 run	2004 data		
SYSTEM OF CARE		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		145,030	167,093	86.80
Access I		24,722	27,398	90.23
Access II		75,923	86,784	87.49
Fee for Service		43,435	51,446	84.43
HMO		950	1,465	64.85

HEDIS (HEDIS2005 rules) - BY RACE - CHILD ACCESS TO PCP				
RACE		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		145,030	167,093	86.80
American-Indian		2,888	3,260	88.59
White		56,139	61,748	90.92
Black or African American		58,510	69,392	84.32
More than one race code indicated		69	76	90.79
All others		27,424	32,617	84.08

HEDIS (HEDIS2005 rules) - BY ETHNICITY- CHILD ACCESS TO PCP				
ETHNICITY		NUMERATOR	DENOMINATOR	PERCENTAGE
Total		145,030	167,093	86.80
Hispanic		10,736	12,981	82.71
Not Hispanic		134,294	154,112	87.14

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - CHILD ACCESS TO PCP				
7-11 years old	June 2005 run	2004 data		
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE	
Total	79,855	95,168	83.91	
Access I	13,684	16,028	85.38	
Access II	27,136	32,002	84.79	
Fee for Service	38,733	46,679	82.98	
HMO	302	459	65.80	

HEDIS (HEDIS2005 rules) - BY RACE - CHILD ACCESS TO PCP			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	79,855	95,168	83.91
American-Indian	1,716	1,980	86.67
White	30,264	33,335	90.79
Black or African American	36,145	45,815	78.89
More than one race code indicated	28	28	100.00
All others	11,702	14,010	83.53

HEDIS (HEDIS2005 rules) - BY ETHNICITY- CHILD ACCESS TO PCP			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	79,855	95,168	83.91
Hispanic	2,391	2,984	80.13
Not Hispanic	77,464	92,184	84.03

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - Adolescent ACCESS TO PCP				
12-19 years old	June 2005 run	2004 data		
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE	
Total	101,363	123,571	82.03	
Access I	18,443	22,235	82.95	
Access II	31,548	38,307	82.36	
Fee for Service	50,965	62,408	81.66	
HMO	407	621	65.54	

HEDIS (HEDIS2005 rules) - BY RACE - Adolescent ACCESS TO PCP			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	101,363	123,571	82.03
American-Indian	2,078	2,565	81.01
White	39,229	44,401	88.35
Black or African American	51,197	65,518	78.14
More than one race code indicated	29	38	76.32
All others	8,830	11,049	79.92

HEDIS (HEDIS2005 rules) - BY ETHNICITY- Adolescent ACCESS TO PCP			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	101,363	123,571	82.03
Hispanic	1,464	1,870	78.29
Not Hispanic	99,899	121,701	82.09

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - Well-child visits in the first 15 months of life

June 2 2005 run 2004 data (all eligible children)

PERCENTAGES

COUNTS

SYSTEM OF CARE	Zero visits	One visit	Two visits	Three visits	Four visits	Five visits	Six+ visits
Access I	0.84%	1.44%	2.47%	4.96%	9.79%	19.70%	60.80%
Access II	2.08%	1.97%	2.20%	3.92%	8.13%	18.93%	62.76%
Fee for Service	3.59%	3.68%	5.04%	8.28%	12.89%	20.19%	46.32%
HMO	8.96%	10.85%	13.21%	22.64%	25.47%	12.74%	6.13%

Race Name	Zero visits	One visit	Two visits	Three visits	Four visits	Five visits	Six+ visits
American-Indian	2.28%	2.82%	3.89%	7.92%	12.21%	20.67%	50.20%
White	1.37%	1.91%	2.72%	5.41%	9.72%	19.31%	59.56%
Black or African American	2.46%	3.46%	4.63%	7.22%	11.67%	20.15%	50.42%
More than one race code indicated	9.09%	0.00%	0.00%	9.09%	31.82%	13.64%	36.36%
All others	5.22%	3.13%	3.80%	6.30%	11.15%	19.26%	51.15%

Ethnicity Name	Zero visits	One visit	Two visits	Three visits	Four visits	Five visits	Six+ visits
Hispanic	5.40%	2.65%	3.52%	5.51%	10.27%	18.48%	54.16%
Not Hispanic	2.38%	2.81%	3.74%	6.44%	10.91%	19.77%	53.95%

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - Well-child visits in the first 15 months of life

June 2 2005 run 2004 data (special needs children only)

PERCENTAGES

COUNTS

SYSTEM OF CARE	Zero visits	One visit	Two visits	Three visits	Four visits	Five visits	Six+ visits
Access I	0.84%	2.11%	2.53%	5.16%	11.70%	19.60%	58.06%
Access II	1.38%	1.58%	2.52%	4.45%	8.70%	18.19%	63.17%
Fee for Service	5.05%	4.88%	5.97%	8.84%	13.34%	20.08%	41.84%
HMO	0.00%	0.00%	28.57%	42.86%	28.57%	0.00%	0.00%

Race Name	Zero visits	One visit	Two visits	Three visits	Four visits	Five visits	Six+ visits
American-Indian	0.84%	0.84%	5.88%	8.40%	12.61%	15.13%	56.30%
White	2.20%	2.12%	3.21%	5.01%	11.06%	19.23%	57.17%
Black or African American	2.35%	3.93%	4.38%	7.83%	11.65%	20.81%	49.04%
More than one race code indicated	16.67%	0.00%	0.00%	0.00%	50.00%	0.00%	33.33%
All others	7.67%	5.37%	6.90%	9.05%	12.81%	17.33%	40.87%

Ethnicity Name	Zero visits	One visit	Two visits	Three visits	Four visits	Five visits	Six+ visits
Hispanic	3.05%	3.76%	3.99%	6.34%	9.62%	17.37%	55.87%
Not Hispanic	3.34%	3.46%	4.49%	7.06%	11.85%	19.55%	50.25%

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE

Well-child visits in the third, fourth, fifth, and sixth years of life

June 2005 run SYSTEM OF CARE	2004 data SCREENS	(all eligible children) ELIGIBLES	PERCENTAGE
Total	80,585	134,330	59.99
Access I	13,813	22,187	62.26
Access II	43,082	69,796	61.73
Fee for Service	23,249	41,164	56.48
HMO	441	1,183	37.28

HEDIS (HEDIS2005 rules) - BY RACE

Well-child visits in the third, fourth, fifth, and sixth years of life

RACE NAME	SCREENS	ELIGIBLES	PERCENTAGE
Total	80,585	134,330	59.99
American-Indian	1,544	2,639	58.51
White	29,208	49,671	58.80
Black or African American	34,422	56,323	61.12
More than one race code indicated	33	57	57.89
All others	15,378	25,640	59.98

HEDIS (HEDIS2005 rules) - BY ETHNICITY

Well-child visits in the third, fourth, fifth, and sixth years of life

ETHNICITY NAME	SCREENS	ELIGIBLES	PERCENTAGE
Total	80,585	134,330	59.99
Hispanic	6,124	9,937	61.63
Not Hispanic	74,461	124,393	59.86

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE

Well-child visits in the third, fourth, fifth, and sixth years of life

June 2005 run	2004 data	(special needs children only)	
SYSTEM OF CARE	SCREENS	ELIGIBLES	PERCENTAGE
Total	12,637	19,698	64.15
Access I	2,181	3,298	66.13
Access II	5,799	8,854	65.50
Fee for Service	4,650	7,521	61.83
HMO	7	25	28.00

HEDIS (HEDIS2005 rules) - BY RACE

Well-child visits in the third, fourth, fifth, and sixth years of life

RACE NAME	SCREENS	ELIGIBLES	PERCENTAGE
Total	12,637	19,698	64.15
American-Indian	188	287	65.51
White	4,150	6,390	64.95
Black or African American	4,680	7,050	66.38
More than one race code indicated	9	16	56.25
All others	3,610	5,955	60.62

HEDIS (HEDIS2005 rules) - BY ETHNICITY

Well-child visits in the third, fourth, fifth, and sixth years of life

ETHNICITY NAME	SCREENS	ELIGIBLES	PERCENTAGE
Total	12,637	19,698	64.15
Hispanic	594	863	68.83
Not Hispanic	12,043	18,835	63.94

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE

Well-child visits in the third, fourth, fifth, and sixth years of life

June 2005 run	2004 data	(all eligible children)	
SYSTEM OF CARE	SCREENS	ELIGIBLES	PERCENTAGE
Total	80,585	134,330	59.99
Access I	13,813	22,187	62.26
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Hispanic	6,124	9,937	61.63
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HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE

Well-child visits in the third, fourth, fifth, and sixth years of life

June 2005 run	2004 data	(special needs children only)	
SYSTEM OF CARE	SCREENS	ELIGIBLES	PERCENTAGE
Total	12,637	19,698	64.15
Access I	2,181	3,298	66.13
Access II	5,799	8,854	65.50
Fee for Service	4,650	7,521	61.83
HMO	7	25	28.00

HEDIS (HEDIS2005 rules) - BY RACE

Well-child visits in the third, fourth, fifth, and sixth years of life

RACE NAME	SCREENS	ELIGIBLES	PERCENTAGE
Total	12,637	19,698	64.15
American-Indian	188	287	65.51
White	4,150	6,390	64.95
Black or African American	4,680	7,050	66.38
More than one race code indicated	9	16	56.25
All others	3,610	5,955	60.62

HEDIS (HEDIS2005 rules) - BY ETHNICITY

Well-child visits in the third, fourth, fifth, and sixth years of life

ETHNICITY NAME	SCREENS	ELIGIBLES	PERCENTAGE
Total	12,637	19,698	64.15
Hispanic	594	863	68.83
Not Hispanic	12,043	18,835	63.94

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - Adolescent Well-Care Visits				
June 2005 run	2004 data	(All eligible adolescents)		
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE	
Total	52,115	168,855	30.86	
Access I	9,487	31,466	30.15	
Access II	25,166	78,957	31.87	
Fee for Service	17,150	56,799	30.19	
HMO	312	1,633	19.11	

HEDIS (HEDIS2005 rules) - BY RACE - Adolescent Well-Care Visits			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	52,115	168,855	30.86
American-Indian	886	3,375	26.25
White	18,795	64,450	29.16
Black or African American	28,411	86,738	32.75
More than one race code indicated	15	61	24.59
All others	4,008	14,231	28.16

HEDIS (HEDIS2005 rules) - BY ETHNICITY - Adolescent Well-Care Visits			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	52,115	168,855	30.86
Hispanic	786	2,706	29.05
Not Hispanic	51,329	166,149	30.89

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - Adolescent Well-Care Visits				
June 2005 run	2004 data	(Special Needs)		
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE	
Total	11,170	33,529	33.31	
Access I	1,451	4,852	29.91	
Access II	4,074	13,269	30.70	
Fee for Service	5,634	15,319	36.78	
HMO	11	89	12.36	

HEDIS (HEDIS2005 rules) - BY RACE - Adolescent Well-Care Visits			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	11,170	33,529	33.31
American-Indian	178	575	30.96
White	4,119	11,983	34.37
Black or African American	5,153	15,145	34.02
More than one race code indicated	9	20	45.00
All others	1,711	5,806	29.47

HEDIS (HEDIS2005 rules) - BY ETHNICITY - Adolescent Well-Care Visits			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	11,170	33,529	33.31
Hispanic	142	397	35.77
Not Hispanic	11,028	33,132	33.29

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE - PRENATAL CARE

run-date June 2005

2004 data

SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	14,848	37,209	39.90
Access I	2,101	6,204	33.87
Access II	3,090	6,706	46.08
Fee for Service	9,649	24,231	39.82
HMO	8	68	11.76

HEDIS (HEDIS2005 rules) MEDICAID - BY RACE - PRENATAL CARE

run-date June 2005

RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	14,848	37,209	39.90
American-Indian	347	781	44.43
White	7,849	19,638	39.97
Black or African American	5,698	14,550	39.16
More than one race code indicated	7	25	28.00
All others	947	2,215	42.75

HEDIS (HEDIS2005 rules) MEDICAID - BY ETHNICITY - PRENATAL CARE

run-date June 2005

ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	14,848	37,209	39.90
Hispanic	289	620	46.61
Not Hispanic	14,559	36,589	39.79

June 2005 run		2004 data		(all eligible)				
Maternity								
Age	Discharges	Discharge/1,000 member months	Days	Days/1,000 member months	Avg Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
<1								
1 to 9								
10 to 19	13,285	4.3	34,950	11.2	2.6	51.1	134.5	3,118,935
20 to 44	50,379	17.1	127,902	43.5	2.5	205.7	522.4	2,938,278
45 to 64	23	0.01	53	0.03	2.3	0.2	0.4	1,594,500
65 to 74								
75 to 84								
85+								
Total	63,687	8.3	162,905	21.3	2.6	99.9	255.5	7,651,713

HEDIS (HEDIS2005 rules) - Inpatient Utilization - General Hospital Acute Care								
June 2005 run		2004 data		(all eligible)				
Maternity								
Race	Discharges	Discharge/1,000 member months	Days	Days/1,000 member months	Avg Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
AM-Indian	1,107	7.9	2,866	20.4	2.6	94.7	245.1	140,339
White	27,042	8.0	67,253	19.8	2.5	95.6	237.7	3,394,847
Black or African American	21,189	6.1	58,408	16.8	2.8	73.1	201.6	3,476,549
More Than One Race Code Indicated	38	8.2	86	18.7	2.3	98.9	223.9	4,609
All Others	14,311	22.5	34,292	54.0	2.4	270.3	647.7	635,369
Total	63,687	8.3	162,905	21.3	2.6	99.9	255.5	7,651,713

HEDIS (HEDIS2005 rules) - Inpatient Utilization - General Hospital Acute Care

June 2005 run 2004 data (all eligible)

Maternity

		Discharge/1,000		Days/1,000	Avg			
	Discharges	member months	Days	member months	Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
Ethnicity								
Hispanic	9,061	70.7	21,412	167.1	2.4	848.6	2005.4	128,127
Not Hispanic	54,626	7.3	141,493	18.8	2.6	87.1	225.7	7,523,586
Total	63,687	8.3	162,905	21.3	2.6	99.9	255.5	7,651,713

HEDIS (HEDIS2005 rules) - Inpatient Utilization - General Hospital Acute Care

June 2005 run 2004 data (all eligible)

Surgery

		Discharge/1,000		Days/1,000	Avg			
	Discharges	member months	Days	member months	Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
Age								
<1	1,075	1.4	14,940	19.0	13.9	16.4	227.8	787,014
1 to 9	1,463	0.3	8,458	2.0	5.8	4.1	23.9	4,254,382
10 to 19	2,090	0.7	11,765	3.8	5.6	8.0	45.3	3,118,935
20 to 44	9,544	3.2	58,605	19.9	6.1	39.0	239.3	2,938,278
45 to 64	9,393	5.9	80,142	50.3	8.5	70.7	603.1	1,594,500
65 to 74	775	1.0	5,108	6.6	6.6	12.1	79.7	769,055
75 to 84	693	1.0	4,414	6.2	6.4	11.6	73.9	716,835
85+	376	1.0	2,063	5.3	5.5	11.5	63.2	391,584
Total	25,409	1.7	185,495	12.7	7.3	20.9	152.8	14,570,583

HEDIS (HEDIS2005 rules) - Inpatient Utilization - General Hospital Acute Care

June 2005 run 2004 data (all eligible)

Surgery

				Days/1,000	Avg			
		Discharge/1,000		member	Length	Discharge/1000	Days/1000	Total
Race	Discharges	member months	Days	months	of Stay	members	members	Months
AM-Indian	473	1.9	2,884	11.5	6.1	22.7	138.4	250,093
White	13,608	2.1	90,495	14.2	6.7	25.6	170.0	6,388,346
Black or African American	8,324	1.4	67,387	11.0	8.1	16.4	132.5	6,104,604
More Than One Race Code								
Indicated	32	3.9	413	49.7	12.9	46.2	596.6	8,307
All Others	2,972	1.6	24,316	13.4	8.2	19.6	160.4	1,819,233
Total	25,409	1.7	185,495	12.7	7.3	20.9	152.8	14,570,583

HEDIS (HEDIS2005 rules) - Inpatient Utilization - General Hospital Acute Care

June 2005 run 2004 data (all eligible)

Surgery

				Days/1,000	Avg			
		Discharge/1,000		member	Length	Discharge/1000	Days/1000	Total
Ethnicity	Discharges	member months	Days	months	of Stay	members	members	Months
Hispanic	791	1.4	6,326	11.4	8.0	17.1	136.6	555,739
Not Hispanic	24,618	1.8	179,169	12.8	7.3	21.1	153.4	14,014,844
Total	25,409	1.7	185,495	12.7	7.3	20.9	152.8	14,570,583

HEDIS (HEDIS2005 rules) - Inpatient Utilization - General Hospital Acute Care

June 2005 run 2004 data (all eligible)

Medical

				Days/1,000	Avg			
		Discharge/1,000		member	Length	Discharge/1000	Days/1000	Total
Age	Discharges	member months	Days	months	of Stay	members	members	Months
<1	7,530	9.6	25,598	32.5	3.4	114.8	390.3	787,014
1 to 9	8,751	2.1	25,512	6.0	2.9	24.7	72.0	4,254,382
10 to 19	4,551	1.5	17,397	5.6	3.8	17.5	66.9	3,118,935
20 to 44	22,528	7.7	96,523	32.9	4.3	92.0	394.2	2,938,278
45 to 64	30,028	18.8	148,019	92.8	4.9	226.0	1114.0	1,594,500
65 to 74	5,042	6.6	22,465	29.2	4.5	78.7	350.5	769,055
75 to 84	5,710	8.0	27,021	37.7	4.7	95.6	452.3	716,835
85+	3,851	9.8	17,595	44.9	4.6	118.0	539.2	391,584
Total	87,991	6.0	380,130	26.1	4.3	72.5	313.1	14,570,583

HEDIS (HEDIS2005 rules) - Inpatient Utilization - General Hospital Acute Care

June 2005 run 2004 data (all eligible)

Medical

				Days/1,000	Avg			
		Discharge/1,000		member	Length	Discharge/1000	Days/1000	Total
Race	Discharges	member months	Days	months	of Stay	members	members	Months
AM-Indian	1,541	6.2	6,311	25.2	4.1	73.9	302.8	250,093
White	41,511	6.5	170,719	26.7	4.1	78.0	320.7	6,388,346
Black or African American	33,595	5.5	153,456	25.1	4.6	66.0	301.7	6,104,604
More Than One Race Code								
Indicated	109	13.1	478	57.5	4.4	157.5	690.5	8,307
All Others	11,235	6.2	49,166	27.0	4.4	74.1	324.3	1,819,233
Total	87,991	6.0	380,130	26.1	4.3	72.5	313.1	14,570,583

HEDIS (HEDIS2005 rules) - Inpatient Utilization - General Hospital Acute Care

June 2005 run 2004 data (all eligible)

Medical

				Days/1,000 member months	Avg Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
Ethnicity	Discharges	Discharge/1,000 member months	Days					
Hispanic	2,576	4.6	9,639	17.3	3.7	55.6	208.1	555,739
Not Hispanic	85,415	6.1	370,491	26.4	4.3	73.1	317.2	14,014,844
Total	87,991	6.0	380,130	26.1	4.3	72.5	313.1	14,570,583

HEDIS (HEDIS2005 rules) - Inpatient Utilization - General Hospital Acute Care

June 2005 run 2004 data (all eligible)

Total Inpatient Acute Care

				Days/1,000 member months	Avg Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
Age	Discharges	Discharge/1,000 member months	Days					
<1	8,609	10.9	40,547	51.5	4.7	131.3	618.2	787,014
1 to 9	10,218	2.4	33,977	8.0	3.3	28.8	95.8	4,254,382
10 to 19	19,926	6.4	64,112	20.6	3.2	76.7	246.7	3,118,935
20 to 44	82,451	28.1	283,030	96.3	3.4	336.7	1155.9	2,938,278
45 to 64	39,444	24.7	228,214	143.1	5.8	296.9	1717.5	1,594,500
65 to 74	5,817	7.6	27,573	35.9	4.7	90.8	430.2	769,055
75 to 84	6,403	8.9	31,435	43.9	4.9	107.2	526.2	716,835
85+	4,228	10.8	19,661	50.2	4.7	129.6	602.5	391,584
Total	177,096	12.2	728,549	50.0	4.1	145.9	600.0	14,570,583

HEDIS (HEDIS2005 rules) - Inpatient Utilization - General Hospital Acute Care

June 2005 run 2004 data (all eligible)

Total Inpatient Acute Care

Race	Discharges	Discharge/1,000 member months	Days	Days/1,000 member months	Avg Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
AM-Indian	3,121	12.5	12,061	48.2	3.9	149.8	578.7	250,093
White	82,164	12.9	328,474	51.4	4.0	154.3	617.0	6,388,346
Black or African American	63,108	10.3	279,251	45.7	4.4	124.1	548.9	6,104,604
More Than One Race Code Indicated	179	21.5	977	117.6	5.5	258.6	1411.3	8,307
All Others	28,524	15.7	107,786	59.2	3.8	188.1	711.0	1,819,233
Total	177,096	12.2	728,549	50.0	4.1	145.9	600.0	14,570,583

HEDIS (HEDIS2005 rules) - Inpatient Utilization - General Hospital Acute Care

June 2005 run 2004 data (all eligible)

Total Inpatient Acute Care

Ethnicity	Discharges	Discharge/1,000 member months	Days	Days/1,000 member months	Avg Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
Hispanic	12,432	22.4	37,386	67.3	3.0	268.4	807.3	555,739
Not Hispanic	164,664	11.7	691,163	49.3	4.2	141.0	591.8	14,014,844
Total	177,096	12.2	728,549	50.0	4.1	145.9	600.0	14,570,583

HEDIS (HEDIS2004 rules) - Inpatient Utilization - General Hospital Acute Care
 June 2005 run 2004 data (special needs eligibles only)

Total Inpatient Acute Care

Age	Discharges	Discharge/1,000 member months	Days	Days/1,000 member months	Avg Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
<1	2,443	24.8	18,042	183.1	7.4	297.6	2197.6	98,519
1 to 9	3,925	6.7	16,852	28.8	4.3	80.5	345.7	584,985
10 to 19	2,865	5.3	13,852	25.4	4.8	63.0	304.7	545,616
Total	9,233	7.5	48,746	39.7	5.3	90.1	475.9	1,229,120

HEDIS (HEDIS2004 rules) - Inpatient Utilization - General Hospital Acute Care
 August 2004 run 2003 data (special needs eligibles only)

Medical

Age	Discharges	Discharge/1,000 member months	Days	Days/1,000 member months	Avg Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
<1	1,972	20.0	9,148	92.9	4.6	240.2	1114.3	98,519
1 to 9	3,279	5.6	12,069	20.6	3.7	67.3	247.6	584,985
10 to 19	1,722	3.2	8,046	14.7	4.7	37.9	177.0	545,616
Total	6,973	5.7	29,263	23.8	4.2	68.1	285.7	1,229,120

HEDIS (HEDIS2004 rules) - Inpatient Utilization - General Hospital Acute Care								
August 2004 run			2003 data			(special needs eligibles only)		
Surgery								
				Days/1,000 member months	Avg Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
Age	Discharges	Discharge/1,000 member months	Days					
<1	471	4.8	8,894	90.3	18.9	57.4	1083.3	98,519
1 to 9	645	1.1	4,782	8.2	7.4	13.2	98.1	584,985
10 to 19	575	1.1	4,133	7.6	7.2	12.6	90.9	545,616
Total	1,691	1.4	17,809	14.5	10.5	16.5	173.9	1,229,120

HEDIS (HEDIS2004 rules) - Inpatient Utilization - General Hospital Acute Care								
August 2004 run			2003 data		(special needs eligibles only)			
Maternity								
				Days/1,000 member months	Avg Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
Age	Discharges	Discharge/1,000 member months	Days					
<1								
1 to 9								
10 to 19								
19	568	1.0	1,673	3.1	2.9	12.5	36.8	545,616
Total	568	1.0	1,673	3.1	2.9	12.5	36.8	545,616

HEDIS2005 rules - 2004 data - AMBULATORY CARE

ALL ELIGIBLES

Outpatient Visits

Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	787,014	636,639	9,707.2	808.9
1 to 9	4,254,382	1,188,091	3,351.2	279.3
10 to 19	3,118,935	663,762	2,553.8	212.8
20 to 44	2,938,278	1,160,386	4,739.0	394.9
45 to 64	1,594,500	895,315	6,738.0	561.5
65 to 74	769,055	391,350	6,106.5	508.9
75 to 84	716,835	375,553	6,286.9	523.9
85+	391,584	208,207	6,380.5	531.7
Total	14,570,583	5,519,303	4,545.6	378.8

Race	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
AM-Indian	250,093	91,599	4,395.1	366.3
White	6,388,346	2,856,162	5,365.1	447.1
Black or African American	6,104,604	1,868,624	3,673.2	306.1
More Than One Race Code Indicated	8,307	3,813	5,508.1	459.0
All Others	1,819,233	699,105	4,611.4	384.3
Total	14,570,583	5,519,303	4,545.6	378.8
Ethnicity				
Hispanic	555,739	206,929	4,468.2	372.3
Not Hispanic	14,014,844	5,312,374	4,548.6	379.1
Total	14,570,583	5,519,303	4,545.6	378.8

Emergency Room Visits

Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	787,014	66,556	1,014.8	84.6
1 to 9	4,254,382	187,018	527.5	44.0
10 to 19	3,118,935	133,734	514.5	42.9
20 to 44	2,938,278	302,505	1,235.4	103.0
45 to 64	1,594,500	116,417	876.1	73.0
65 to 74	769,055	28,678	447.5	37.3
75 to 84	716,835	25,606	428.7	35.7
85+	391,584	14,749	452.0	37.7
Total	14,570,583	875,263	720.8	60.1
Race	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
AM-Indian	250,093	14,981	718.8	59.9
White	6,388,346	409,653	769.5	64.1
Black or African American	6,104,604	357,527	702.8	58.6
More Than One Race Code Indicated	8,307	585	845.1	70.4
All Others	1,819,233	92,517	610.3	50.9
Total	14,570,583	875,263	720.8	60.1
Ethnicity	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
Hispanic	555,739	30,812	665.3	55.4
Not Hispanic	14,014,844	844,451	723.0	60.3
Total	14,570,583	875,263	720.8	60.1

Ambulatory Surgery

Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	787,014	3,271	49.9	4.2
1 to 9	4,254,382	15,379	43.4	3.6
10 to 19	3,118,935	7,280	28.0	2.3
20 to 44	2,938,278	33,554	137.0	11.4
45 to 64	1,594,500	36,003	271.0	22.6
65 to 74	769,055	14,688	229.2	19.1
75 to 84	716,835	10,933	183.0	15.3
85+	391,584	3,363	103.1	8.6
Total	14,570,583	124,471	102.5	8.5
Race	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
AM-Indian	250,093	2,115	101.5	8.5
White	6,388,346	67,996	127.7	10.6
Black or African American	6,104,604	41,278	81.1	6.8
More Than One Race Code Indicated	8,307	98	141.6	11.8
All Others	1,819,233	12,984	85.6	7.1
Total	14,570,583	124,471	102.5	8.5
Ethnicity	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
Hispanic	555,739	2,038	44.0	3.7
Not Hispanic	14,014,844	122,433	104.8	8.7
Total	14,570,583	124,471	102.5	8.5

Observation Room Visits

Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	787,014	560	8.5	0.7
1 to 9	4,254,382	1,097	3.1	0.3
10 to 19	3,118,935	5,016	19.3	1.6
20 to 44	2,938,278	14,251	58.2	4.9
45 to 64	1,594,500	750	5.6	0.5
65 to 74	769,055	189	2.9	0.2
75 to 84	716,835	196	3.3	0.3
85+	391,584	90	2.8	0.2
Total	14,570,583	22,149	18.2	1.5
Race	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
AM-Indian	250,093	374	17.9	1.5
White	6,388,346	12,379	23.3	1.9
Black or African American	6,104,604	7,945	15.6	1.3
More Than One Race Code Indicated	8,307	26	37.6	3.1
All Others	1,819,233	1,425	9.4	0.8
Total	14,570,583	22,149	18.2	1.5
Ethnicity				
Hispanic	555,739	491	10.6	0.9
Not Hispanic	14,014,844	21,658	18.5	1.5
Total	14,570,583	22,149	18.2	1.5

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE CHILDHOOD IMMUNIZATION RATE #1 - April 2005 run			
2004 data	(special needs children only)		
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	4,083	6,254	65.29
Access I	770	1,096	70.26
Access II	1,681	2,557	65.74
Fee for Service	1,626	2,590	62.78
HMO	6	11	54.55

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE #1 April 2005 run			
2004 data	(special needs children only)		
NUMERATOR	DENOMINATOR	PERCENTAGE	
4,083	6,254	65.29	

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE ADOLESCENT IMMUNIZATION RATE #1 - April 2005 run			
2004 data	(Special needs children only)		
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	817	5,081	16.08
Access I	167	840	19.88
Access II	296	1,780	16.63
Fee for Service	353	2,448	14.42
HMO	1	13	7.69

HEDIS (HEDIS2005 rules) MEDICAID ADOLESCENT IMMUNIZATION RATE #1 April 2005 run			
2004 data	(Special needs children only)		
NUMERATOR	DENOMINATOR	PERCENTAGE	
817	5,081	16.08	

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE			
CHILDHOOD IMMUNIZATION RATE #2 - April 2005 run			
2004 data (special needs children only)			
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	3,968	6,254	63.45
Access I	749	1,096	68.34
Access II	1,641	2,557	64.18
Fee for Service	1,572	2,590	60.69
HMO	6	11	54.55

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE #2 - April 2005 run			
2004 data (special needs children only)			
NUMERATOR	DENOMINATOR	PERCENTAGE	
3,968	6,254	63.45	

HEDIS (HEDIS2005 rules) MEDICAID - INDIVIDUAL MEASURES						
CHILDHOOD IMMUNIZATION - April 2005 run						
2004 data (special needs children only)						
DTP RATE	IPV RATE	MMR RATE	HIB RATE	HEP RATE	VZV RATE	
72.4	88.1	82.0	85.6	81.7	79.1	

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE			
ADOLESCENT IMMUNIZATION RATE #2 - April 2005 run			
2004 data (Special needs children only)			
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	80	5,081	1.57
Access I	15	840	1.79
Access II	32	1,780	1.80
Fee for Service	33	2,448	1.35
HMO	0	13	0.00

HEDIS (HEDIS2005 rules) MEDICAID ADOLESCENT IMMUNIZATION RATE #2

April 2005 run

2004 data (Special needs children only)

NUMERATOR	DENOMINATOR	PERCENTAGE
80	5,081	1.57

HEDIS (HEDIS2005 rules) MEDICAID - INDIVIDUAL MEASURES

ADOLESCENT IMMUNIZATION - April 2005 run

2004 data (Special needs children only)

MMR RATE	HEP RATE	VZV RATE
43.7	31.1	5.9

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - CHILD ACCESS TO PCP

12-24 months old June 2005 run 2004 data (Special Needs)

SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	7,185	7,375	97.42
Access I	1,077	1,092	98.63
Access II	3,125	3,191	97.93
Fee for Service	2,966	3,073	96.52
HMO	17	19	89.47

HEDIS (HEDIS2005 rules) - BY RACE - CHILD ACCESS TO PCP

RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	7,185	7,375	97.42
American-Indian	137	138	99.28
White	2,738	2,784	98.35
Black or African American	2,920	2,994	97.53
More than one race code indicated	6	6	100.00
All others	1,384	1,453	95.25

HEDIS (HEDIS2005 rules) - BY ETHNICITY- CHILD ACCESS TO PCP

ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	7,185	7,375	97.42
Hispanic	502	512	98.05
Not Hispanic	6,683	6,863	97.38

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - CHILD ACCESS TO PCP

25 months - 6 years old	June 2005 run	2004 data (Special Needs)		
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE	
Total	23,165	25,304	91.55	
Access I	3,935	4,217	93.31	
Access II	10,523	11,418	92.16	
Fee for Service	8,686	9,636	90.14	
HMO	21	33	63.64	

HEDIS (HEDIS2005 rules) - BY RACE - CHILD ACCESS TO PCP				
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE	
Total	23,165	25,304	91.55	
American-Indian	356	386	92.23	
White	7,926	8,405	94.30	
Black or African American	8,397	9,353	89.78	
More than one race code indicated	22	23	95.65	
All others	6,464	7,137	90.57	

HEDIS (HEDIS2005 rules) - BY ETHNICITY- CHILD ACCESS TO PCP				
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE	
Total	23,165	25,304	91.55	
Hispanic	1,133	1,229	92.19	
Not Hispanic	22,032	24,075	91.51	

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - CHILD ACCESS TO PCP			
7-11 years old	June 2005 run	2004 data (Special Needs)	
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	16,175	18,387	87.97
Access I	2,231	2,540	87.83
Access II	4,813	5,379	89.48
Fee for Service	9,113	10,444	87.26
HMO	18	24	75.00

HEDIS (HEDIS2005 rules) - BY RACE - CHILD ACCESS TO PCP			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	16,175	18,387	87.97
American-Indian	264	293	90.10
White	5,229	5,675	92.14
Black or African American	5,354	6,328	84.61
More than one race code indicated	10	10	100.00
All others	5,318	6,081	87.45

HEDIS (HEDIS2005 rules) - BY ETHNICITY- CHILD ACCESS TO PCP			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	16,175	18,387	87.97
Hispanic	254	275	92.36
Not Hispanic	15,921	18,112	87.90

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - Adolescent ACCESS TO PCP				
12-19 years old	June 2005 run	2004 data (Special Needs)		
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE	
Total	25,305	30,212	83.76	
Access I	3,507	4,170	84.10	
Access II	6,691	7,982	83.83	
Fee for Service	15,070	18,006	83.69	
HMO	37	54	68.52	

HEDIS (HEDIS2005 rules) - BY RACE - Adolescent ACCESS TO PCP				
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE	
Total	25,305	30,212	83.76	
American-Indian	423	508	83.27	
White	9,323	10,400	89.64	
Black or African American	11,105	13,882	80.00	
More than one race code indicated	17	19	89.47	
All others	4,437	5,403	82.12	

HEDIS (HEDIS2005 rules) - BY ETHNICITY- Adolescent ACCESS TO PCP				
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE	
Total	25,305	30,212	83.76	
Hispanic	275	326	84.36	
Not Hispanic	25,030	29,886	83.75	

HEDIS2005rules - 2004 data

AMBULATORY CARE - SPECIAL NEEDS CHILDREN

Outpatient Visits

Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	98,519	92,528	11,270.3	939.2
1 to 9	584,985	230,339	4,725.0	393.8
10 to 19	545,616	141,599	3,114.3	259.5
Total	1,229,120	464,466	4,534.6	377.9

Emergency Room Visits

Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	98,519	10,828	1,318.9	109.9
1 to 9	584,985	32,166	659.8	55.0
10 to 19	545,616	24,803	545.5	45.5
Total	1,229,120	67,797	661.9	55.2

Ambulatory Surgery

Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	98,519	722	87.9	7.3
1 to 9	584,985	4,030	82.7	6.9
10 to 19	545,616	1,674	36.8	3.1
Total	1,229,120	6,426	62.7	5.2

Observation Room Visits

Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	98,519	123	15.0	1.2
1 to 9	584,985	376	7.7	0.6
10 to 19	545,616	486	10.7	0.9
Total	1,229,120	985	9.6	0.8